



CoreLogic®



Jenark

The Benefits of Total
Property Management
Technology

Jenark software drives operational efficiencies to meet the needs of any property management company.

- ▶ Multifamily Management
- ▶ Community Association Management
- ▶ Commercial Management
- ▶ Accounting

“As a client for more than 10 years, the Jenark system provides an integrated solution for all our business needs. The ability to review and analyze financial data occurs with just a click of a button. One of our favorite features is the custom dashboards for each job function—leasing agents, regional managers, maintenance supervisors, community managers, and finance all have their own dashboard. Our ability to easily onboard new properties is directly tied to users being able to navigate through Jenark without hours of training. With Jenark, every job function is represented and information and system integrations make all of our information instantly available and very easy to access.”

KEVIN KORDON
DIRECTOR BUSINESS PROCESS
SAWYER REALTY HOLDINGS



Property performance

Associate yourself with a property management software leader



CoreLogic Jenark property management software was created over two decades ago with the sole mission of providing the most advanced property management technology to the real estate industry. The Jenark system is an established software product for management information and accounting solutions designed specifically for multifamily, community association, and commercial industries. Superior technology and the most responsive customer service in the industry have made Jenark the solution of choice for hundreds of management companies and large-scale, self-managed communities nationwide.

More than any competitive system, Jenark property management software solutions deliver the performance and functionality that enable management companies and communities to maximize customer service, efficiency, productivity, and revenue. Jenark software delivers:

- ▶ Operational and administrative efficiencies through streamlined processes, centralized secure data, and easy online accessibility.
- ▶ Revenue enhancement through integrated direct debit, automated lockbox processing, in-house check scanning, automated board reporting packages, plus a full-featured accounting system.
- ▶ Business intelligence with management reporting through the Jenark financial and database report writers and queries.

Jenark property management software integrates with many leading vendors across all markets. Our goal is to create a comprehensive, integrated solution by combining our software with complementary technologies. Our integrations include:

- ▶ Banks
- ▶ Web portals
- ▶ Payroll services
- ▶ Demand/settlement documents processing
- ▶ Smartphones for work orders and violations
- ▶ Coupon and document printing
- ▶ Imaging systems
- ▶ Utility submetering
- ▶ Resident screening
- ▶ Renters insurance
- ▶ Lead tracking and availability
- ▶ Spend management
- ▶ Online leasing
- ▶ Vendor compliance

Multifamily management

Efficient operations, administration, and management workflows



CoreLogic Jenark property management software enables multifamily operators to make administrative tasks, management, and operations faster, easier, and more productive. Jenark software protects your data with the most advanced, high-level security protocols available, yet it makes data readily available in real time to authorized users for optimum productivity. And our Multifamily Management module is seamlessly integrated with our Accounting module to improve your ability to update and track financial data.

Multifamily Management

- ▶ Resident rolls
- ▶ Monthly charges
- ▶ Payment processing—lockbox, ACH and check scanning
- ▶ Deposit tracking
- ▶ Late fee processing
- ▶ Resident letters
- ▶ Real-time web portal integration

Resident Relations

- ▶ Guest cards
- ▶ Traffic and marketing sources
- ▶ Application processing
- ▶ Seamless resident screening and renter's insurance integration
- ▶ Various global rent increase methodologies
- ▶ Transfers/renewals/lease generation
- ▶ Move-ins/move-outs
- ▶ Security dispositions

Residential Work Orders

- ▶ Routine and emergency maintenance requests
- ▶ Preventive maintenance
- ▶ Vacant unit turnover tracking
- ▶ Reporting by property or unit
- ▶ Smartphone integration

Customer Services

- ▶ Comprehensive dashboards for lease, contact, financial, maintenance and documentation workflow
- ▶ Imaging integration

Commercial management

Automation for all critical processes

With one solution for commercial management and accounting, managing your real estate investments has never been easier. Data is available in real time to authorized users for optimum productivity—including convenient online access from any computer.

Commercial Management

- ▶ Tenant listing
- ▶ Recurring billings
- ▶ Miscellaneous charges or credits
- ▶ Late fees
- ▶ Comments
- ▶ Ticklers
- ▶ Lease options
- ▶ Payment processing—lockbox, ACH, and check scanning
- ▶ Real-time web portal integration

Lease Administration

- ▶ CPI calculations
- ▶ Percentage rent reporting and computation
- ▶ Pass through and recovery processing
- ▶ Over the term leasing commissions

Commercial Work Orders

- ▶ Maintenance requests
- ▶ Preventive maintenance tracking
- ▶ Option to bill tenant or landlord
- ▶ Reporting by property or unit

Broker Commissions

- ▶ Leasing and sales commissions by tenant and agent
- ▶ Reporting by property and agent
- ▶ Integration to accounts payable and accounts receivable

Parking Maintenance

- ▶ Tracking for parking garage spaces with vehicle information by space
- ▶ Billing to tenant or individuals



Front gate to back office

Comprehensive association management technology

Jenark property management software addresses the unique requirements of association management: processes, operations, transactions, communications, accounting and board reporting. It was designed and built by property management experts for association executives. It makes operational, administration and management functions faster, easier, and more productive.

The Jenark database engine protects community data with the most advanced, high-level security protocols available. Yet it makes data readily available in real time to authorized users for optimal productivity—including convenient online access from any computer and wireless integration for remote access.

Jenark software is an integrated, modular system that can be customized to meet the specific needs of any management company or large self-managed community. The modules use a centralized master database, so data only needs to be entered once and is then available throughout the system. The Jenark system can be implemented all at once or in phases as added functionality is required.*



Community Association Property Management

- ▶ Customer service dashboards
- ▶ Extensive owner and community database with user-definable fields
- ▶ Tracking: ownership percentage, property type, par values, other user-definable property or ownership elements
- ▶ Multiple automated assessment increase methodologies
- ▶ Image integration
- ▶ CC&R enforcement (deed violations and change requests)
- ▶ Owner ballots
- ▶ Letter writing integration with Microsoft Word
- ▶ Smartphone integration with pictures for violation and maintenance inspections

*Pricing varies by module/feature. Contact your CoreLogic Jenark sales representative for details.

Owner Receivables/Collections

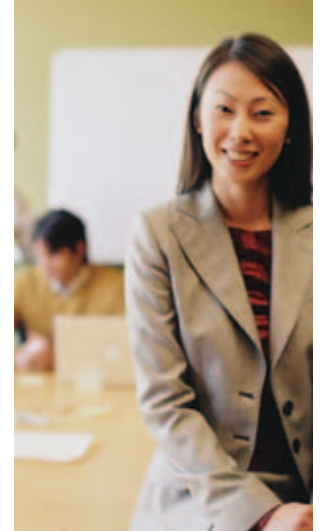
- ▶ Automated lockbox
- ▶ ACH processing for owner payments
- ▶ Check 21 scanning support
- ▶ Homeowner payments via web portal
- ▶ Coupons, invoices, statements, late notices
- ▶ Multiple late fee computation options
- ▶ Delinquency reporting with user-definable collection notes
- ▶ Lien and foreclosure processing including payment plans
- ▶ Owner collections with tracking of notes/promises/reminders
- ▶ Assessment and special assessment increases

Property Maintenance

- ▶ Service calls and preventive maintenance
- ▶ User-definable inquiries and management reports
- ▶ Owner/community bill back with coupon/invoice
- ▶ Interface with receivables and property payables
- ▶ Smartphone integration for work order resolution

Supporting Services

- ▶ Community websites with database integration
- ▶ Public safety for gated communities
- ▶ Residential property management for apartments and single-family housing
- ▶ Commercial property management for office and retail
- ▶ Corporate accounts receivable (automated management company receivables)
- ▶ Property management payroll
- ▶ Integration with payroll service providers
- ▶ Utility consumption analysis with AP interface
- ▶ Utility sub-metering and owner invoicing
- ▶ Job cost tracking and billing



Hundreds of management companies and large self-managed communities, encompassing over a million units nationwide, are managed with Jenark.

Comprehensive accounting

A single solution for every management module

Regardless of your property management software needs — multifamily management, community association management, or commercial management — Jenark provides comprehensive accounting modules to support general ledger, accounts payable, accounts receivable, and more. The accounting modules include:



General Ledger

- ▶ Journal entries
- ▶ Recurring entries
- ▶ Budgets
- ▶ Automated management and financial statement production across portfolios
- ▶ Overheads
- ▶ Allocations
- ▶ Consolidations

Accounts Payable

- ▶ Invoices
- ▶ Recurring invoices
- ▶ MICR check printing
- ▶ Vendor history
- ▶ 1099s and magnetic tape reporting
- ▶ Imaging integration

Payroll

- ▶ Multiple Federal ID numbers
- ▶ Multi-property expense distributions
- ▶ Magnetic tape reporting
- ▶ Integration to general ledger

Purchase Orders

- ▶ Integration to accounts payable and inventory
- ▶ Multiple approval levels
- ▶ Reporting by property

Accounts Receivable

- ▶ Generic receivable processing for corporate books and billing to associations or properties
- ▶ Corporate reimbursements automatically created

Owner Distributions

- ▶ Processing of property distributions by investor
- ▶ Tracks and reports distributions and contributions by ownership percentage
- ▶ Supports 1099s

Energy Management

- ▶ Utility consumption by meter
- ▶ Integration to accounts payable
- ▶ Consumption analysis reporting

Job Cost Tracking

- ▶ Integration from accounts payable and payroll
- ▶ Tracks revenue and costs by job
- ▶ Estimate tracking
- ▶ Integration to general ledger and accounts receivable

Inventory

- ▶ Tracks both major items and supplies
- ▶ Integration from purchase orders
- ▶ Reporting by property or unit

Nonstop support

Continuously improving our product and performance

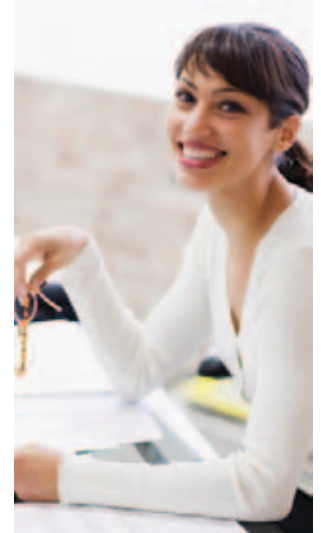
CoreLogic has a dedicated team of management, project managers, customer service specialists and software engineers that never stop working to advance the performance and functionality of your property management software. User requests, advances in technology, and changes in the marketplace are integrated into each product release. And the support specialists ensure that updates and new releases are seamlessly integrated into each client's operations with minimal interruption to normal business.

A commitment to total client satisfaction

Every software company talks about customer service. CoreLogic has built a business on it. Since its founding, the software development team for Jenark recognized the complexity and challenges of property management, and the necessity to provide exceptionally responsive and accommodating support for the software solution.

The CoreLogic customer service support team oversees the installation and can provide optional consulting services for the migration of existing data to the Jenark system. The project managers make sure client staff are fully able to utilize the system's extensive functionality. Professional services are offered either on-site, online or via telephone as requested by the client. Once up and running, the customer service support team is on call by phone and email to answer any question and address every issue — to the client's complete satisfaction, without exception.

Various prescheduled webinars are offered throughout the year ensuring your staff can stay up to date on the latest capabilities and features. These online training opportunities enable your team to take full advantage of the Jenark system so that you can maximize your investment return.



About CoreLogic

Dynamic insights that help you reduce risk and improve performance



CoreLogic (NYSE: CLGX) is a leading provider of consumer, financial and property information, analytics and services to business and government. The company combines public, contributory and proprietary data to develop predictive decision analytics and provide business services that bring dynamic insight and transparency to the markets it serves. CoreLogic has built the largest and most comprehensive U.S. real estate, mortgage application, fraud, and loan performance databases and is a recognized leading provider of mortgage and automotive credit reporting, property tax, valuation, flood determination, and geospatial analytics and services. More than one million users rely on CoreLogic to assess risk; support underwriting, investment and marketing decisions; prevent fraud; and improve business performance in their daily operations. Formerly the information solutions group of The First American Corporation, CoreLogic began trading under the ticker CLGX on the NYSE on June 1, 2010. The company, headquartered in Santa Ana, Calif., has more than 10,000 employees globally with 2009 revenues of \$2.1 billion. For more information, visit corelogic.com.

To learn more about Jenark and how we can help drive improved customer service, efficiency, and revenue, please call 888.711.3393 or visit jenark.com.

"In the beginning, it was the job stream and accounting efficiencies of Jenark property management software that began to make the management sector of SMG profitable. We now find that the scanning of invoices, emailing job stream reports, and the integration with websites are what will set us apart from our competition now and into the future."

LANYA MASSMAN
PRESIDENT
THE SMITH MANAGEMENT GROUP, AAMC





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